



HANDBOOK

Reaching New Heights in Quality

2026



OUR TEAM

KEY TEAM MEMBERS



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Impac Prequal Accredited

On Ropes holds active Impac Prequal accreditation — valid until June 2027.

What it means for you

Our health and safety systems have been independently assessed and verified — not self-declared, not a checklist we filled out ourselves. An independent assessor reviewed our risk management, training and competency, incident reporting, worker participation, contractor management and safety leadership — and signed off on all of it.

Why it matters

When you engage On Ropes, you're engaging a contractor that has been held to the highest independent standard in New Zealand. You can use us with full confidence that our systems, our people and our practices meet the requirements of councils, government bodies and major organisations across the country.

Exterior Cleaning Industry Association — Registered Member

On Ropes is a registered member of the Exterior Cleaning Industry Association (ECIA).

What it means for you

We're part of New Zealand's professional exterior cleaning industry body — held to industry standards, best practices and a code of conduct that protects you as a client.

Why it matters

Not every cleaning contractor is a member. Membership signals that we operate professionally, use correct techniques and products, and are committed to ongoing industry standards — so your building is in safe, qualified hands.

ABOUT US

MEET OUR COMPANY



WHO WE ARE

On Ropes is a specialist in rope access, providing inspection, maintenance, and repair services for buildings and structures in complex, high-risk environments. We enable safe and efficient access to areas where traditional methods are impractical, delivering high-quality outcomes across commercial and industrial projects.

We specialise in projects where traditional access methods fail or create unnecessary cost and disruption, providing a more efficient and controlled alternative.

OUR MISSION

To deliver safe, efficient, and technically precise rope access solutions that protect and enhance the value of our clients' assets.

We are committed to setting the standard in quality, reliability, and professionalism across every project we undertake.

WHAT DO WE ACTUALLY DO?

OUR SERVICES

SPECIALISED ACCESS. PRECISE EXECUTION.

We deliver rope access solutions for complex environments, providing safe, efficient, and cost-effective alternatives to traditional access methods. We solve common high-rise and access-related issues including:

Rope Access Solutions

Safe and efficient access for high-risk and restricted environments

Facade Inspection and Assessment

Identification of defects, deterioration, and compliance issues

Leak Detection and Remediation

Targeted identification and repair of water ingress and façade failures

Sealant and Joint Replacement

Removal and replacement of failed silicone and expansion joints

Concrete and Structural Repairs

Crack repair, patching, and treatment of structural defects

High-Rise Cleaning and Maintenance

Cleaning of glazing, cladding, and external building surfaces

Painting and Industrial Coatings

High-quality application of exterior paints and industrial coatings, including surface preparation, defect identification, deterioration assessment and compliance reporting.

We have an exceptionally multi-talanted team on the ground, ready to get stuck into any jobs you may require.

BUSINESS GROWTH

CULTIVATING SUCCESS

\$0

Property Damages, ever

350+

Projects delivered

2.4M

Revenue generated in 2025

99%

Job satisfaction
completion rate

15M

Commercial Liability
Insurance

25+

Clients on repeat contracts



HOW WE WORK

OUR DAILY PROCESS

01 - PRE-START, PERMIT TO WORK & RESCUE PLAN

Harnesses, equipment, buddy checks, health — all documented before anything starts.

02 - PROJECT MANAGER SIGN-OFF

Documentation sent to client and office. PM reviews and gives the all-clear — no exceptions.

03 - ON-SITE EXECUTION

Team leader on every job. Office in constant contact throughout the day.

04 - END-OF-DAY REPORT

Progress updates and photos sent directly to the client — fully informed at every stage.

05 - ONGOING STANDARDS

Weekly toolbox meetings, regular equipment audits, MD actively involved across the business.

BEFORE A SINGLE ROPE IS RIGGED

Our team completes a comprehensive pre-start and permit to work. Harnesses inspected. Equipment checked. Buddy checks done. Health confirmed. Hazards identified and risks assessed. That documentation goes straight to the client and our office, where a project manager reviews and signs off — nothing starts until we're satisfied everything is right.

WHILE THE WORK IS UNDERWAY

A team leader oversees every job, holding our people to the same high standards on every project, every time. Our office stays in constant contact throughout the day — checking in, supporting the team, and keeping communication open. That ongoing connection between the office and the field is what keeps quality consistent from start to finish.

END OF EVERY DAY

The team submits a detailed end-of-day report — progress updates, photos, observations — sent directly to the client so they're fully informed at every stage.

Beyond the daily rhythm, we run weekly toolbox meetings, conduct regular equipment audits, and our Managing Director stays actively involved across the business. Our team is well-supported, well-trained, and held to a high standard — and it shows in the work.



AWARDS AND ACHIEVEMENTS

EMBRACING GREATNESS



2degrees Auckland Business Awards

Finalist in the 2degrees Auckland Business Awards, highlighting the company's rapid growth, service quality, and expanding presence within the industry.



SiteWise Gold

Awarded SiteWise Gold, recognising On Ropes' disciplined approach to safety management and adherence to the highest industry standards.



GET IN TOUCH WITH US



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